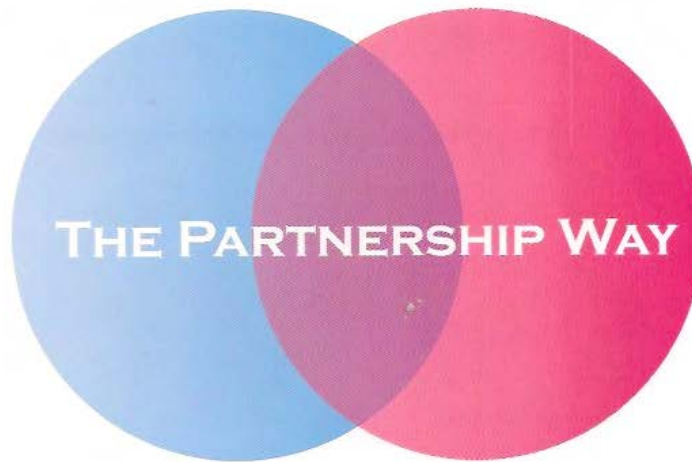
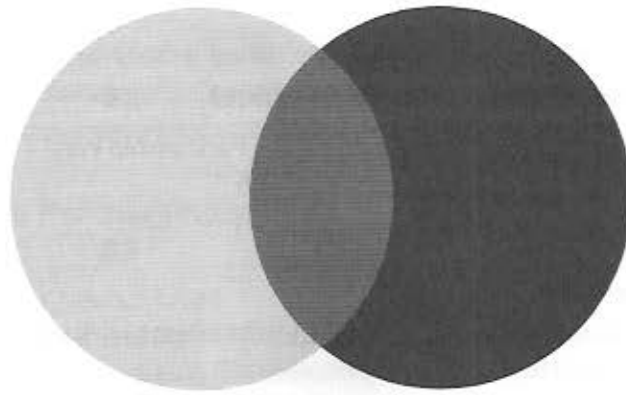

CONFLICT RESOLUTION



THE PARTNERSHIP WAY

SECOND EDITION

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